

Toyota Motor Corporation Vehicles Dominate J.D. Power and Associates 2012 Vehicle Dependability Study

February 15, 2012

TORRANCE, Calif., February 15, 2012 – Eight Lexus, Toyota, and Scion models captured segment awards in the 2012 J.D. Power and Associates Vehicle Dependability Study, a performance equal to all other vehicle brands combined and more than twice as many as the runner-up nameplate.

The study also found:

- Lexus is the number one nameplate improving by 23 fewer problems/100;
- Toyota is the highest ranked non-premium nameplate and tied for third place overall, improving by 18 fewer problems/100; and
- Scion achieves its highest ever position at fifth place, jumping up 17 positions and improving by 55 fewer problems/100.

“We are extremely pleased that not only did we win awards in eight of the 14 model segments, but that in two segments we finished one-two and made the podium in 12 segments overall”, said Jim Lentz, President and Chief Operating Officer Toyota Motor Sales, U.S.A., Inc.

2012 Vehicle Dependability Study performers by segment

Segment	Ranking	Model	Problems/100
Sub-Compact Car	1	Toyota Yaris	97
	2	Scion xD	113
Compact Car	1	Toyota Prius	80
	2	Toyota Corolla	93
Compact Crossover SUV	3	Toyota RAV4	121
Compact Multi-Purpose Vehicle	1	Scion xB	100
Compact Sporty Car	1	Scion tC	123
Entry Premium Car	1	Lexus ES350	81
Midsize Car	3	Toyota Camry	105
Midsize Crossover SUV	3	Toyota Highlander	111
Midsize Van	1	Toyota Sienna	123
Midsize Premium Crossover SUV	1	Lexus RX350	85
Large Premium Car*	1	Lexus LS460	72
Large Car	2	Toyota Avalon	100
Large Pick Up	1	Toyota Tundra	108
Lexus Nameplate	1		86
Toyota Nameplate	3 (tie)		104
Scion	5		111
Premium Brands Industry Average			129
Non-Premium Brands Industry Average			144

Additional examples of Toyota's commitment to the highest standards for quality, safety, reliability and retained value include:

- Lexus was the highest ranking nameplate in the industry in the [2011 J.D. Power Initial Quality Study](#) and earned more segment awards than any other premium brand.
- The Lexus IS won the entry premium car segment in the [2011 J.D. Power and Associates Automotive Performance, Execution and Layout \(APEAL\) Study](#).
- Toyota and Lexus won 11 awards – more than half the 21 total awards – in [IntelliChoice.com's Best Overall Values of the Year](#).
- Fifteen Toyota, Lexus and Scion vehicles were named [2012 "Top Safety Picks" by the Insurance Institute for Highway Safety](#), more than any other automaker. The 2012 models are: Toyota Avalon, Camry, Corolla, Highlander, Prius, Prius v, Sienna, Tundra Crew Cab, Venza, and Yaris; Lexus CT 200h and RX, and Scion tC, xB, and xD.
- The 2012 Camry, Camry Hybrid, Prius, and Scion tC earned [five stars](#) for Overall safety from the National Highway Traffic Safety Administration (NHTSA), the highest rating possible.

*The Premium Car segment is not represented in the 2012 VDS due to the small sample size for the segment.

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